



VUE

# Honda /Acura Flat Rate Manual and Labor Time Guide

## OverVUE

The Honda Flat Rate Manual enables dealers to search for labor operation codes and allowable hours for warranty jobs. Honda publishes monthly updates to the Flat Rate Manual (FRM) for both Honda and Acura branded VINs. When you interact with the FRM through VUE, you are interacting with Dominion maintained data sets, built off data provided by Honda. Contact VUE Support to enable the FRM feature.

## Procedure

1. Navigate to Service > Adviser > Repair Order and open the operation.
2. On the Labor tab, click the **[Flat Rate Labor Time]** button to open the the Honda Flat Rate Manual window.
3. Input a labor code or keyword in the search criteria in the provided field and click the magnifying glass icon to search the manual.

The screenshot shows the 'Operation Detail' window with a 'Flat Rate Labor Time' button highlighted in a red box. Below it, the 'Honda Flat Rate Manual' window is open, displaying a search for 'battery' with 0 results. The search criteria include VIN: 19XFB2F89FE035150, Year: 2015, and Model: Civic.

4. Matches display in the grid. The Labor Code and Description fields are sortable.
5. Clicking on the "View" link opens a popover displaying the Defect Codes associated with the given labor code.
  - Clicking on the plus icon marks it for import. Only one defect code can be imported per operation.

The screenshot shows the 'Honda Flat Rate Manual' window with search results for 'battery'. A 'View' link is highlighted in a red box, and a popover shows a list of defect codes (03214, 03217, 06801, 07601, 07701, 07702, 07801) with a plus icon next to each. A red arrow points to the plus icon.

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6. Clicking the plus icon on a given row will add that labor code to the labor code import list. Any number of labor codes can be imported per operation, but duplicate codes cannot be imported to a single operation.

7. The Import block includes :

- **Defect Codes** are associated with specific labor codes. Only one defect code can be imported per operation.
- **Labor Codes** Any number of labor codes can be imported per operation, but duplicate codes cannot be imported to a single operation.

8. Click the [Import] button to import your selections into the Repair Order Operation.

- The Tech labor hours are updated based on the Labor Time Guide.

The screenshot shows the 'Honda Flat Rate Manual' interface. At the top, there's a search bar for 'Labor Operation Code Search' with fields for VIN (19XFB2F89FE035150), Year (2015), and Model (Civic). Below this is a search input for 'ima motor' and a '6 Results' indicator. A table lists labor codes with their descriptions, times, and defect codes. A 'Labor Codes' popup window displays three selected codes: 118109 (Time: 5.4), 118111 (Time: 6.5), and 118113 (Time: 2.5). To the right, an 'Import' dialog box shows 'No Defect Code Selected' and 'No Labor Code Selected' messages. At the bottom, an 'Import' button is highlighted with a hand cursor, and a 'Cancel' button is also visible.

## On the Honda/ Acura Warranty tab

- Labor Operation Codes and Labor Hours are populated from the import.

The screenshot shows the 'Operation Detail' form. It includes fields for Repair Order (305204), Operation (A), Advisor, Customer (Hymdqyust, Ryan), VIN (19XFB2F89FE035150), Year (2015), Make (Honda), Model (Civic), and Mileage (35506). The 'LABOR' section shows a Labor Rate Code of 'W', Rate of \$90.00, Total Hours of 14.4, and Amount of \$1296.00. A table below shows the breakdown of labor hours and amounts for each code: 118109 (14.4 hours, \$1,296.00), 118111 (6.5 hours, \$585.00), and 118113 (2.5 hours, \$225.00). The 'PARTS' and 'SUBLETS' sections show zero totals. A 'Flat Rate Labor Time' button is visible at the bottom right.

The screenshot shows a more detailed view of the 'Operation Detail' form. It includes fields for Repair Order (305204), Operation (A), Advisor, Customer (Hymdqyust, Ryan), VIN (19XFB2F89FE035150), Year (2015), Make (Honda), Model (Civic), and Mileage (35506). The 'LABOR' section shows a Labor Rate Code of 'W', Rate of \$90.00, Total Hours of 14.4, and Amount of \$1296.00. A table below shows the breakdown of labor hours and amounts for each code: 118109 (5.4 hours, \$486.00), 118111 (6.5 hours, \$585.00), and 118113 (2.5 hours, \$225.00). The 'PARTS' and 'SUBLETS' sections show zero totals. A 'Flat Rate Labor Time' button is visible at the bottom right. A 'Defect' field is populated with '032-17'.

- The Labor Total is calculated for each labor line from Labor Hours and operation Rate.
- The Defect code is populated from the import as well.